

QUALITY POLICY

Astrosyn International Technology Ltd, is committed to operating and maintaining a robust Quality Management System (QMS) that meets the requirements of ISO 9001:2015 and all customer-specific, statutory, and regulatory obligations. Our goal is to consistently deliver products and services that fully satisfy customer expectations for quality, reliability and performance.

Our objectives are:

1. **Continuous Improvement:** To enhance the effectiveness of our QMS and consistently deliver products and services that fully meet customer expectations in all areas.
2. **Professional Standards & Customer Satisfaction:** To ensure that all work is performed to the highest professional standards, with a focus on continuous improvement and customer satisfaction. This is achieved through active involvement and participation from all levels of management, staff, and relevant stakeholders.
3. **Risk & Opportunity Management:** To take proactive steps to identify and address risks and opportunities related to both internal and external issues, while ensuring the needs and expectations of all interested parties are met.
4. **Training & Competency:** To ensure that all employees are fully trained and competent in carrying out their responsibilities effectively.
5. **Documented Evidence:** To maintain accurate, documented information as objective evidence to demonstrate compliance with the QMS and ensure that our quality objectives are being met.
6. **Compliance:** To fully comply with all applicable statutory and regulatory requirements.
7. **Review the Quality Management System** at planned intervals to confirm continuing suitability, adequacy, and effectiveness, and to ensure alignment with this quality policy.

This policy is communicated to all employees and stakeholders to ensure a shared commitment to quality and continuous improvement.

Amanda Hart-Bowgen
Managing Director

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